/	Track A	Track B	Track C	Track D
Monday (November 11th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]	Venue: [Crown]	Venue: [Lilac]
09:45 A.M 10:00 A.M.	Opening			
	A1-1-Keynote M3AAWG, AI, and the future of anti-abuse The Messaging, Malware, and Mobile Anti-Abuse Working Group to develop best practices and fight online abuse. Members collal include AI. AI is already being used as an attack vector but can a Sharon Kent (Co-Vice Chair, Board of Directors, M3AAWG)	porate to address existing and emerging threats, which now		
11:00 A.M 00:00 P.M.	A1-2-Keynote Google Bulk Sender Guide line Major mailbox providers have stepped up to fight email abuse. G implementation details of No auth No entry action for bulk sende Emil Gustafsson (Google LLC)			

NA I (NI I 44:1)	Track A	Track B	Track C	Track D
Monday (November 11th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]	Venue: [Crown]	Venue: [Lilac]
	A1-Lunch			D1-Lunch
'	Global Threat Report Commentary			Consultation session
	The cybersecurity environment in recent years has seen a wide			This is a lunch session where people involved in email
	range of important developments that have a significant impact			operations can discuss their everyday concerns. By interacting
	on the digital attack surface. Most notable of these is the			with not only JPAAWG members but also other participants, you
	increase in advanced targeted attacks against large			may be able to share your concerns and come closer to a
00:00 P.M 01:00 P.M.	organizations and critical infrastructure. This session will			solution. There will be no presentations prepared, and the
	explore the most prevalent email-related threats globally.			session will be centered around an open mic. Please feel free to
	explore the most prevalent email related threats globally.			join us while eating lunch.
	Fumiaki Ito (Fortinet, Inc.)			John as while cathing functi.
	umaki ito (i ortinet, inc.)			Masaki Kase (TwoFive, Inc.)
				Hibiki Tazawa (EmberPoint Co., Ltd.)
	A1-3	B1-3	C1-3	D1-4
		Lightning Talks 2024	The evolution of hacktivism and recent hacktivists	How to deal with RBL and improve email deliverability
	Phishing damage continues to increase, with a record high of	The Lightning Talks will be held again this year. What kind of	Hacktivists are threat actors who carry out politically motivated	
		1		important to follow the Google guidelines and M3AAWG Sender
		opinions and thoughts from new perspectives will emerge? This		1 .
	lure and fraudulent use are also constantly changing, and the	time, not only will there be talks by JPAAWG members, but	hacktivists with a relatively long history such as Anonymous,	BCP, but it is also important to know how to deal with RBLs
	cat-and-mouse game of countermeasures and avoidance	general participants will also be able to participate. This is an	many hacktivists associated with war and conflict have	(Real time Block Lists) such as Spamhaus. In this session, we
		on-site only session, but please come to the venue!	appeared, and many cases of attacks on Japanese companies	will share the manners and know-how you need to keep in mind
	each other to respond. In the first half of this session, we will		and organizations have been observed.	to improve email deliverability.
	talk about the latest trends in phishing and the distribution			
	status and countermeasures of phishing emails, which account		In this presentation, we will share the results of our research on	Nobuhiro Suemasa (JPAAWG Secretary General)
	for the majority of lures, and in the second half, we will talk		the characteristics of hacktivists and their recent activities.	
	about the phishing countermeasures activities that JC3 is			
	working on, including activities to promote awareness of		First, we will review the evolution of hacktivism from its birth to	
	takedown execution, and recent trends in smishing.		the present, and show the traditional values of hacktivists.	
01:00 P.M 02:00 P.M.				
01.001.101. 02.001.101.	Nobuyo Hiratsuka (JPCERT/CC)		Next, we will report the results of our research on hacktivists	
	Go Kajikawa (JC3 Japan Cybercrime Control Center)		active in recent years and their activities. Based on recent	
			cases, we will show what kind of beliefs hacktivists have and	
			what kind of organizations are likely to be targeted.	
			Finally, we will analyze and introduce the recent activities of	
			hacktivists on social media. Here, we will show that hacktivists	
			have a strong obsession with repercussions for their attacks,	
			and that caution is required when publishing information about	
			outages and sharing information.	
			-	
			Hiromasa Saito (LY Corporation)	
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Manday (Navershar 1141-)	Track A	Track B	Track C	Track D
Monday (November 11th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]	Venue: [Crown]	Venue: [Lilac]
	A1-4	B1-4	C1-4	C1-4
 	We will be introducing the latest trends in spam messages that	Is it difficult to comply with BIMI? Panel discussion by	Operational Best/Bad Practices	Tabletop exercises for dealing with fraudulent websites –
	Proofpoint (Cloudmark Team) has analyzed over the past year.	companies complying with BIMI	Not only for email settings and operations, but for various	lessons learned to overcome fraudulent websites
		BIMI (Brand Indicators for Message Identification) has the	operations and configuration topics, there are some things that	The Anti-Phishing Council has developed a "Tabletop Exercise
	Proofpoint Japan K.K.	function of displaying a logo mark on emails that have been	used to be standard methods but have changed as	Kit for Dealing with Fraudulent Sites." This is one of the
		successfully DMARC authenticated. As a technology that can	circumstances have changed them from "recommended" to	measures aimed at giving business operators who adopt a
		communicate DMARC results in a way that is understandable to	"better not do this."	"brand strategy" the opportunity to develop a playbook and gain
		end users, an increasing number of companies in Japan,	In this session, we will focus on such bad practices that "used	awareness, even if they have never been a victim of fraud.
02:00 P.M 03:00 P.M.		particularly in the e-commerce and financial fields, are adopting	to be common sense, but now" and overwrite your knowledge	Participants in this workshop will form impromptu teams and
		it.	by updating it with "these days".	participate in tabletop exercises in groups. In the exercise, a
		In this session, we will invite people from companies that have	That said, I think there are various perspectives on how	fictitious company (BtoC business) will encounter a wide range
		implemented BIMI to talk about the know-how, effects, and	"practices" are evaluated, so I hope to come up with ideas and	of fraud incidents. Participants will play the role of employees
		difficulties of BIMI adoption in a panel discussion format.	discuss "practices" together with the audience.	and discuss the basic flow of incident response, how to report
				to management, and how to request a response.
		Teruaki Homma (JSSEC/KDDI CORPORATION)	Manabu Kondo (Parongo Corporation)	
		Masato Hayashi (DigiCert Japan G.K.)		Noriaki Hayashi (Council of Anti-Phishing Japan)
		Kanae Takata (Rakuten Group, Inc.)		
03:00 P.M 03:15 P.M.		Coffee	Break	
	A1-5	B1-5		C1-5
		Telecommunications carriers' approach to DMARC	Transparent SMTP proxy for improved visibility into outgoing	-
		countermeasures against spoofed emails	email	lessons learned to overcome fraudulent websites
		DMARC is said to be effective against domain spoofing, which	For mail hosting and cloud vendors, the decline in IP reputation	The Anti-Phishing Council has developed a "Tabletop Exercise
		is often used in phishing emails that have been attracting	is an issue due to users' mail accounts being used to send	Kit for Dealing with Fraudulent Sites." This is one of the
			spam mail. A decline in IP reputation leads to an increase in	measures aimed at giving business operators who adopt a
		countermeasures by setting p=none in the DMARC record?	recovery work and operational costs. In this session, we will	"brand strategy" the opportunity to develop a playbook and gain
		Recently, it seems that p=none domains are being used by		awareness, even if they have never been a victim of fraud.
		spammers to send spoofed emails. So what does it mean to	<u> </u>	Participants in this workshop will form impromptu teams and
		"support DMARC"? We will introduce the response of		participate in tabletop exercises in groups. In the exercise, a
03:15 P.M 04:15 P.M.		telecommunications carriers and future plans.	and disadvantages of a transparent proxy, and future	fictitious company (BtoC business) will encounter a wide range
		LA THE MAN THE MAN THE PROPERTY OF THE PROPERT	challenges.	of fraud incidents. Participants will play the role of employees
		Kenichiro Masaki (NTT DOCOMO)		and discuss the basic flow of incident response, how to report
		Akio Kumazawa (SoftBank Corp.) Naoki Nakajima (KDDI CORPORATION)	Tomohisa Oda (SAKURA Internet Research Center)	to management, and how to request a response.
		INIGORI NGRGIMG (KINI) CORPORATIONI		
		INAUKI NAKAJIIIA (NDDI CONI ONATION)		No. delition and (Committee Charle District and Indian
		Ivada Ivakajilia (RDDI GONI GNATION)		Noriaki Hayashi (Council of Anti-Phishing Japan)
		Ivadat Ivakajilila (RDDI GONI GNATION)		Noriaki Hayashi (Council of Anti-Phishing Japan)
		Ivadal Ivakajilia (RDDI GONI GNATION)		Noriaki Hayashi (Council of Anti-Phishing Japan)
		TVaoki Tvakajilla (RDDI GONI GNATION)		Noriaki Hayashi (Council of Anti-Phishing Japan)
		TVaoki Ivakajilla (RDDI GONI GNATION)		Noriaki Hayashi (Council of Anti-Phishing Japan)

Monday (November 11th)	Track A	Track B	Track C	Track D
Worlday (November 11th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]	Venue: [Crown]	Venue: [Lilac]
	A1-6		C1-6	
	Gathering of operators supporting email services Fall 2024 (P	art 1)	Security incident consultation service begins operation	
	This is a panel session that has become a regular feature of ever	y event. People who operate systems related to email, such as	Targeted attacks, ransomware attacks, phishing, DDoS How	
	email sending services and ISP email services, will talk about the	ir operational know-how and struggles!	do you respond to cyber attacks that you may encounter when	
			using the Internet? There may be cases where you just endure	
	Mihyon Hirano (QUALITIA)		them without being able to consult with anyone, or ask for help	
	Hayato Serizawa (Internet Initiative Japan Inc.)		from those around you but get no response.	
	Katsuyuki Takeuchi (CyberSolutions Inc.)		Recently, cyber attacks have become more sophisticated and	
	Yu Hirokawa (GMO Pepabo, Inc.)		are exceeding the level that a single organization or individual	
	l c		can face and deal with.	
04:15 P.M 05:15 P.M.			JPCERT/CC has opened a consultation desk for people,	
			companies, and vendors who are suffering from cyber attacks.	
			Since opening, we have received several consultations.	
			In this presentation, we will introduce the background to the	
			establishment of the consultation desk and how it is used,	
			along with actual examples, including how JPCERT/CC	
			responded to consultations based on actual consultations	
			received.	
			Shoko Nakai (JPCERT/CC)	
	A1-7	B1-7	C1-7	
	IIJ's new initiative "Defensive Response"	SMS phishing (smishing) prevention panel	Hatena's email infrastructure and DMARC support	
	There is no end to the cases where email services are misused	Damage caused by phishing attacks is increasing year by year,	In August 2023, Gmail announced new sender guidelines. For	
	to send phishing (fraudulent) emails. From the perspective of	and recently, damage caused by attacks using short messages	various reasons, Hatena operates an email infrastructure that	
	ISPs, identifying these hijacked accounts and stopping the	and SMS has become serious. One of the reasons for this is	combines Sakura Cloud and Amazon ECS Anywhere. In this	
	sending of spam emails is a daily headache. Users can also be	thought to be that short messages are being used for multi-step	presentation, we will talk about the measures Hatena is taking	
	victims and perpetrators as their email accounts are misused	and multi-factor authentication due to stricter login	to comply with DMARC, how to monitor compliance status	
	without their permission. In this session, we will introduce new	authentication for Internet services, making them a valuable	using Grafana, CloudWatch, and Mackerel, and DMARC-related	
	measures that IIJ has undertaken to put an end to this battle.	communication infrastructure for attackers. We will talk about	RFCs that you should be aware of.	
05:15 P.M 06:15 P.M.		the latest information on countermeasures taken by mobile		
	Isamu Koga (Internet Initiative Japan Inc.)	carriers.	Mitsuru Takigahira (Hatena Co., Ltd.)	
		Sakiko Mitani (NTT DOCOMO)		
		Hideyuki Koto (KDDI CORPORATION)		
		Keisuke Honda (Rakuten Mobile, Inc.)		
		Tatsuhiko Matsuzaki (SoftBank Corp.)		
06:30 P.M 08:00 P.M.			gathering	
		Venue: Hotel Emisi	a Sapporo 2F Pastel	

Tuesday (November 12th)	Track A	Track B	Track C	Track D
i uesday (November 12th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]	Venue: [Crown]	Venue: [Lilac]
	A2-Orientation In the Open Round Table session, participants actively participate in a discussion on a single topic, and the session owner summarizes the discussion. During the orientation, we will explain the rules before participating and how to have a good discussion.			
	A2-1	B2-1	C2-RT1	D2-RT1
	The difficulties of migrating to a new email service and a	Measures against improper use of telecommunications	Open Round Table	Open Round Table
	recommendation for "new-age email"	services (Ministry of Internal Affairs and Communications)	Topic 1: What to be careful of when using DKIM	Topic 2: How to know about and prevent "EchoSpoofing"
	KDDI not only provides carrier email, but also fixed-line ISP	We will introduce the Ministry of Internal Affairs and	As DMARC has been introduced since the end of last year, it	We will look back at what actually happens with EchoSpoofing,
	email and corporate email services. We will talk about the	Communications' measures against spam emails and fraudulent	has become necessary to support DKIM signatures when	a technique reported in July 2024 that sends spam emails that
	difficulties faced in various cases of email service migration,	phone calls.	sending emails and related operations. Let's discuss together	legitimately bypass sending domain authentication, and discuss
	and what we feel while providing a wide variety of email		the issues, tips, and points to note related to DKIM, which we	countermeasures against this technique.
	services. What are the email service specifications that are suitable for the current era?	Seira Tanaka (Ministry of Internal Affairs and Communications)	have not paid much attention to until now.	
		Initiatives to ensure safety and security in a cashless society		
	曽我 展世 (KDDI CORPORATION)	(National Police Agency)		
	Masashi Watanabe (KDDI CORPORATION)	While many people enjoy the benefits of "cashless" in their daily		
10:00 A.M 11:00 A.M.		lives, the amount of cashless payments used daily is increasing		
10.00 / 11111 11.00 / 11111		year by year. On the other hand, when we look at the damage		
		caused by a cashless society, the threats in cyberspace are		
		becoming more serious, with the amount of damage caused by		
		fraudulent use of credit cards and fraudulent transfer damage		
		via internet banking reaching an all-time high last year. In this		
		seminar, we will explain the current situation surrounding		
		cyberspace and introduce the efforts of the National Police		
		Agency to ensure safety and security in a cashless society.		
		Maroka Neki (National Police Agency.)		

Tuesday (November 12th)	Track A	Track B	Track C	Track D
Tuesday (November 12th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]	Venue: [Crown]	Venue: [Lilac]
	A2-2	B2-2	C2-RT2	D2-RT2
	Talk about recent trends in SPAM and phishing	The threat of cyber attacks involving nation-state actors	Open Round Table	Open Round Table
	TwoFive members will talk about the latest trends in SPAM and	(Public Security Intelligence Agency)	Topic 1: What to be careful of when using DKIM	Topic 2: How to know about and prevent "EchoSpoofing"
	phishing emails and the insights they have gained in the	This seminar will discuss the characteristics of state-sponsored	As DMARC has been introduced since the end of last year, it	We will look back at what actually happens with EchoSpoofing,
	process of analyzing them.	and state-sponsored cyber attacks, including recent trends	has become necessary to support DKIM signatures when	a technique reported in July 2024 that sends spam emails that
		related to Volt Typhoon, the activities of North Korean IT	sending emails and related operations. Let's discuss together	legitimately bypass sending domain authentication, and discuss
	Naoya Takahashi (TwoFive, Inc.)	engineers, and targeted email attacks carried out by states.	the issues, tips, and points to note related to DKIM, which we	countermeasures against this technique.
	Tomohiko Sasaki (TwoFive, Inc.)		have not paid much attention to until now.	
	Jumpei Oki (TwoFive, Inc.)	Ippei Toyama (Public Security Intelligence Agency)		
		Overview of the Ministry of Internal Affairs and		
		Communications' ICT Cybersecurity Policy and Three		
		Guidelines (Ministry of Internal Affairs and Communications)		
		As the importance of cybersecurity increases, we will introduce		
		the latest initiatives being promoted by the Ministry of Internal		
11:00 A.M 00:00 P.M.		Affairs and Communications. In the first half, we will explain the		
		background and objectives of the cybersecurity-related projects		
		being carried out by the Ministry of Internal Affairs and		
		Communications. In the second half, we will provide an		
		overview of the guidelines for three network security		
		technologies, RPKI, DNSSEC, and DMARC, which were		
		investigated and considered through the Ministry of Internal		
		Affairs and Communications project.		
		These guidelines were compiled based on the challenges and		
		necessary information faced by demonstration operators when		
		introducing and operating the technologies, and were		
		formulated based on common challenges and concepts.		
		Ministra of Laborat Affairm and Communication		
		Ministry of Internal Affairs and Communications		
		Hirohisa Ogawa (Mitsubishi Research Institute, Inc.)		

Tuesday (November 12th)	Track A	Track B	Track C	Track D
ruesday (November 12th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]	Venue: [Crown]	Venue: [Lilac]
	A2-Lunch			D2-Lunch
	Current status of "sender domain authentication" after			More! Lightning Talks 2024
	applying "sender guidelines"			In addition to the lightning talks on the first day, we will also be
	Sharing "real customer information" gained from a			holding a lunch LT!
	configuration support negotiation held in a webinar with over			
	400 applicants			
	On June 1st, Google's revised mail sender guidelines were			
	applied, and we have been receiving many inquiries from			
	customers saying, "I can no longer send mail to Gmail." How			
	advanced is sending domain authentication in the Japanese			
	market? What is the situation, particularly with customers with			
	low IT literacy and small and medium-sized enterprises?			
	We would like to share the "realities of our customers" at this			
00:00 P.M 01:00 P.M.	point in time using the data below and consider how to			
	popularize it.			
	- Contents of the survey and Q&A at the emergency webinar			
	held in August with over 400 participants			
	- Customer feedback from the SPF/DKIM/DMARC setting			
	support service we actually implemented			
	- Differences between customers who were told the same work			
	fee was high and those who were told it was low, etc.			
	Variation (OHALITIA)			
	Yasunori Tsujimura (QUALITIA)			

Monday (November 11th)	Track A	Track B	Track C	Track D
Worlday (November 11th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]	Venue: [Crown]	Venue: [Lilac]
	A2-3	B2-3	C2-3	D2-3
	Email and Al Series: Next-generation technology for privacy	The impact of Google guidelines: A look into what has	Domain names used for phishing, past and present	DMARC Beginners Course
	protection: The future of NLP and how to use large-scale	changed!	In the past, URLs used to direct users to phishing sites have	The training content will be updated at a later date.
	language models	The new email sender guidelines announced by Google and	often used brand imitation strings to deceive users. However,	
	This presentation will provide a detailed explanation of data	Yahoo! in 2023 will affect many organizations. In this session,	the methods have changed significantly, making it difficult to	Shuji Sakuraba (JPAAWG leader)
	privacy and anonymization technologies, which are important	we will discuss with panelists the current status and challenges	detect them or take countermeasures using traditional	
	for email security providers. We will introduce the basic	of email on the ground, based on the results of a survey	methods. Based on the results of an analysis of the phishurl-list	
	concepts of data anonymization, specific technologies and	conducted mainly among companies that use email on a daily	provided by JPCERT/CC, we will show the actual situation and	
		basis.	explain what should be considered in terms of detection and	
	We will also explain the characteristics of small language		countermeasures.	
		Genki Taniguchi (SAKURA internet Inc.)		
		Rina Heito (SPIRAL Inc.)	Tsuyoshi Taniguchi (FUJITSU DEFENSE & NATIONAL	
		Daisuke Kodama (CyberSolutions Inc.)	SECURITY LIMITED)	
01:00 P.M 02:00 P.M.		Yuri Nawata (OpenWave)	Kazumi Suzuki (Macnica, Inc./Council of Anti-Phishing Japan)	
	prompts.	Tan Nawata (Openwave)	Trazami Guzuri (Muomou, mo.) Gounon Grynta i maning Japan)	
	We will also touch on LLM adapter technology. We will consider			
	the possibility of applying it to email data anonymization, and			
	introduce the results of applying it to actual email data.			
	introduce the results of applying it to actual email data.			
	Yoshihisa Hirano (Vade Japan)			
	Nuwan Senevirathne (QUALITIA)			
	Nuwan Seneviratime (QUALITIA)			
	A2-RT4	B2-4	C2-4	D2-4
	Open Round Table Overall Summary	Phishing Hunter (Hokkaido Talk Night)	Collaboration efforts and DMARC introduction in Hokkaido	How does email arrive? RFC review: SMTP
	The contents of the discussions at the two tables will be	We're doing it again this year! The Phish Hunter Panel!	municipalities	This is the second training session in which we review the
	summarized and reported and shared by each session owner.	Phishing hunters, who conduct research on the front lines, will	Thanks to the efforts of the Hokkaido Prefectural Government	basics of email by looking at source material.
		talk about the latest phishing scam trends and things you	and other organizations, the adoption rate of DMARC among	Last time, we looked at common mistakes people make when
	Yoshihisa Hirano (Vade Japan)	should be careful of when it comes to phishing scams.	municipalities in Hokkaido is now nearly 100%, but I would like	formatting email messages.
	Masaki Kase (TwoFive, Inc.)		to talk about how this adoption was promoted.	This time, we'll review the definition of SMTP and aim to
	Yusuke Imamura (Internet Initiative Japan Inc.)	にゃんたく		understand how email gets to the recipient's mailbox.
02:00 P.M 03:00 P.M.		KesagataMe	Naoya Tajima (HOKKAIDO GOVERNMENT)	
		つぼっく		Akihiro Sekine (Vade Japan)
		サイバー侍KAZUMI		
02.00 D M 02.15 D M		0."	Post.	
03:00 P.M 03:15 P.M.		Coffee	в рісак	

	Track A	Track B	Track C	Track D
Tuesday (November 12th)	Venue: [Palace Hall East]	Venue: [Palace Hall West]		Venue: [Lilac]
		B2-5	C2-5	
	Live reports from France ~ Summary of email threats at the	Domain life cycle	JPAAWG BoF	
	Paris Olympics. What kind of cyber attacks occur at global	Domain management at NTT Docomo	We will introduce JPAAWG's organization and past activities, as	
	events?	We will introduce our response to the "Docomo Account	well as explain JPAAWG's future policies and the procedure for	
	As a company with origins in France, we will be sharing live	Domain Auction Listing" and the current state of Docomo's	joining. During the Q&A session at the end of the session, we	
	information on cyber threats surrounding the Paris Olympics.	domain management in response to this.	would like to hear from participants about their requests and	
	Global events such as the Olympics are inevitably targets of		expectations for JPAAWG. We would appreciate your valuable	
00.15 D.M. 04.15 D.M.	cyber attacks. With the Osaka-Kansai Expo scheduled for next	Mirai Miura (NTT DOCOMO)	opinions.	
03:15 P.M 04:15 P.M.	year in Japan, please use this as a reference for	Miki Takata (dnsops.jp/NTT Communications Corporation)	If you have any questions about what JPAAWG does, or if you	
	countermeasures.		are interested in JPAAWG's activities, we look forward to your	
			participation.	
	Iyona Izumida (Vade Japan)			
			Shuji Sakuraba (JPAAWG leader)	
			Nobuhiro Suemasa (JPAAWG Secretary General)	
			Hibiki Tazawa (JPAAWG)	
			Yuri Nawata (JPAAWG)	
	A2-6			
	Gathering of operators supporting email services Fall 2024 (Part 2)			
	This is a panel session that has become a regular feature of every event. People who operate systems related to email, such as			
	email sending services and ISP email services, will talk about the	eir operational know-how and struggles!		
	Rihito Kato (BIGLOBE Inc.)			
	Haruhiko Uchida (COMMUNITY NETWORK CENTER INCORPORATED.)			
	Toshitaka Miura (FreeBit Co., Ltd.)			
	Daichi Kitagawa (JCOM Co., Ltd.)			
	Daiki Watanabe (KDDI CORPORATION)			
04:15 P.M 05:15 P.M.	Ryo Saita (NTT DOCOMO)			
04.13 1 .101 03.13 1 .101.				
05:15 P.M 05:30 P.M.	Closing			